

IN THE DOCUMENT: "Petition to Director TEAS - Version 8.1"

IN THE: "EXPLANATION OF FILING" SECTION IS WHERE THE TEXT OF THIS DOCUMENT BELONGS BUT THERE WAS NOT SUFFICIENT SPACE TO WRITE THIS!

MAILING ADDRESS: Commissioner for Trademarks, P.O. Box 1451, Alexandria, Virginia 22313-1451

OPEN LETTER TO USPTO.GOV and COMMERCE.gov

Since USPTO.GOV has stated everywhere that this document will not in anyway be confidential CITIZENS FOR A BETTER AMERICA(R) and I Robert Colaco reserve the right to publish this document as we please.

"Petition to Request Reinstatement of Cancelled Trademark Registration and Waiver of Domicile Requirement"  
from email [Date 2023-05-11 20:26]  
{I am repeating this reason in the Petition evidence section in case you say that it was in the wrong place above.}

Petition evidence section-INTRODUCTION:

I was sent this form and instructions in an unsigned email received: [Date 2023-06-20 15:01] and a text copy can be found at the end of this document or as a separate attachment. What I mean by unsigned is that it does not have an individual name on the document in the browser view, not in the header or the signature or anywhere else.

Each of the emails that we have received from "@USPTO.GOV", by that I mean each and every one of the emails we received from any USPTO.GOV email address since our renewal, we have copied the text in date order and posted them in this document at the end or as a separate attachment. You can read them in order or search by the date of the email we will use the date to identify each one.

You will not find another email from Sharon Roberts except her notice [From prg@USPTO.GOV on 2022-10-28 08:13] which has a signature in the email you can see only online in the browser but the text swipe could not pickup the signature which was true about other emails where text could not be swiped.

My first reaction to this email [Date 2023-06-20 15:01] was to think it was a trap of some kind because there was no person who signed it, but that had happened before and is quite disturbing.

Because I could not get answers to my questions from Sharon Roberts and because my hands are trash and I can not type and need to use voice recognition software to write and it has about a 25 percent success rate, I began calling to get answers. By the way, the emails I took a great effort to write using voice recognition software, to Sharon Roberts before the expiration on 05/09/2023 in an effort to find out how to fix

the domicile address issue had been ignored but I will go into that in detail later.

So I started calling. By the time I received this email it seemed I had called the whole world of USPTO.GOV, not every attorney, but I had called even the highest ranking Judge.

And I then went on to call the very high ranking management in the U.S. Department of Commerce also known as COMMERCE.GOV

Almost all of those calls were ignored. In the few cases that I talked to someone or someone called me back the conversation was informative but for those who promised to get back to me with a solid commitment the result was it appeared to me that they were told to not call me back for whatever nefarious reasons.

The other reasons I thought this might be a trap, a way to make sure I lost my registered trademark by doing the wrong thing, was there were no instructions on the website for this type of thing. We could not find this document on the website or in any internet searches using both the doc number and or the OMB number. It looked like someone created it as it had buttons already picked but it was not a Fillable PDF document. Then as we have began filling out these forms we noticed that the buttons picked were consistent with questions I have asked in my various phone calls, interesting in a bad way. As you can see there are no links to an online version of these documents just a reference to a previous email.

All these phone calls did eventually generate a response from Genovese, Carrie who in her first signed email:[Date 2023-06-14 10:43] references her phone call to me and while that was her only phone call to me she does continue to email me after each time I call her, at least until the last time. It took a while to discover this was happening because she didn't call and say she could only email me or something like that. That ate up time I saw evaporating quickly and her emails while seemly informative on the surface actually just directed me to go sign-in with TEAS. From the emails she wrote it is clear she knew I had issues with TEAS as she recommended I say something about that when I file this form on TEAS. But she never went on to help me find a way to access TEAS WITHOUT USING ID.ME.

So why not solve that issue for me. We never got that far and we were out of time.

I will not use ID.ME and have continually asked for a alternative way to be verified. I was told by Hillary (who I don't want to see her fired because the audio recording is both sides see where to listen to it below) in the assistance center, that there was a way using to be verified using a notary public. She committed to call me back after she verified what she had said. Even an email [Date 2023-05-11 20:26] from Office of the Deputy Commissioner for Trademark Examination Policy said she would call,

“ Please do not reply to this mailbox as it does not accept incoming messages. As Hilary explained, she will follow-up with you next week to provide assistance if you opt to file a petition requesting reinstatement or a new trademark application. ”

This seems to be some serious commitment but after all of that I only got a voice

message which came after the due date of her expected call. And that message just explained she could not keep her phone appointment. She never did make a new one or call again. So I am still waiting on verification of that option and which document to use.

I thought she was flaky until it happened again within a very short period of time with another individual, Kenneth Reese Deputy Dir of Trademark Services whom I was having excellent communication with and who committed without giving himself any wiggle room to keep a commitment, that he would call me back. This time I never got a call.

These calls are audio files and can not be printed on paper but we have posted them to our alternate YouTube channels search for CFABA.ORGORG on Rumble and Bitchute. You will see more about why we did this below when we asked Genovese, Carrie about sending a DVD

The call with Hillary was recorded on both sides.

[230510\_5853-USPTO.GOV-Contact-Center-(UCC)-CR-ASSISTANCE-CTR-FC-20180430-UD-20220426=5712721000.mp4]

The call to Kenneth Reese was only Audio Recorded on my side Only.

EVD### Kenneth Reese Deputy Dir of Trademark Services with Phone Number of 571229460

[230531\_5894-US-USPTO.GOV-GOV-KENNETH-REESE-DEPUTY-DIR-TM-SERVICES-FC-20230531=5712729460]

It seemed I had been blacklisted. Were they told not to have any further contact with me. Were they threatened? There were patterns forming that were leading me to think that was the case. I noticed all the emails were coming from one office the "Office of the Deputy Commissioner for Trademark Examination Policy" and none of them had a persons name. I began on June 5th to add to my calls basically something to the affect of under the leadership of Amy Cotton and her boss it appears that this is a retaliatory actions either because of what our organization stands for or what I have done in making all these phone calls. It seems people are being told to not talk to us.

The only exception was Genovese, Carrie who always signed her email.

I called Genovese, Carrie just to verify I was right that I could send a DVD with all the supporting documentation including audio and PDF files and print screens. I have been shocked and surprised on numerous occasions as I researched on USPTO.GOV about our renewal issues before and after the renewal. The lack of common sense I found was stunning. I did not want to be shocked after the fact again so I called to ask can I send a DVD After all how do you print an audio file on paper, you do not. And sure enough in her email [Date 2023-06-30 08:48] she said:

"I also wanted to answer your question - "if I send you a DVD, will the USPTO.GOV print out documents contained on the DVD?" No, we wouldn't be able to do that; you need to print out the documents you think are relevant and send them to us if you are submitting your petition via regular mail or fax. If you do not have access to a printer, you can upload the documents using the TEAS petition form and submit your petition online."

Why am I telling you all this and not just following Genovese, Carrie examples and stating simply this is what USPTO.GOV did that prevented our timely filing. Well the issue really is bigger than just one action. And hampering our ability to provide all the evidence is just one of those issues. That email is 10 days from the deadline for this petition to be filed and finding out I could not send a DVD was devastating

I BELIEVE THAT IT IS CRITICAL FOR YOU TO KNOW THAT MY HANDS ARE BASICALLY TRASHED (DISABLED) AND I AM UNABLE TO TYPE. WHEN YOU SEE AN ENTIRE PARAGRAPH STARTING WITH CAPITALIZED LETTERS OR WORDS IT IS BECAUSE MY HORRIBLE OPERATING SYSTEM (OS), SPEECH RECOGNITION SOFTWARE IS NOT WORKING AND I AM HAVING TO USE MY ON-SCREEN KEYBOARD.

I believe that it is now critical for me to tell you I will use what are CALLED short, tiny and OR redirect URL'S. THIS POLICY AND PROCEDURES ACCOMPLISHS SEVERAL OBJECTIVES INCLUDING BUT NOT LIMITED TO WE HAVE FAR MORE CONTROL!!!

WE HAVE SETUP SEVERAL OF THESE SHORT, EASY, REDIRECT URL'S. THEY ALL BEGIN WITH cfaba.net/ OR FOR THE CLICKABLE <http://cfaba.net/> WE OWN NUMEROUS WEBSITES AND cfaba.net IS ONE OF THOSE NUMEROUS WEBSITES.

OUR YOUTUBE ALTERNATIVE WEBSITE(S) AND THEIR ADDRESS(S):

RUMBLE.COM:

<http://cfaba.net/rumble> - WHICH WILL BE REDIRECTED TO:  
<https://rumble.com/user/cfabaorg>

BitChute.COM:

<http://cfaba.net/bitcute> - WHICH WILL BE REDIRECTED TO:  
<https://www.bitcute.com/channel/jgP9uD2YGLXu/>

In the last line of her email she says "If you do not have access to a printer, you can upload the documents using the TEAS petition form and submit your petition online." She is either uninformed mislead or the TEAS online version does not match the Petition to Director VER 8.1 that is in this packet. Because this hard copy clearly says you can only enter text and the text can not include any urls or HTTP links period. The only place for a URL of any kind was if our trademark usage sample was a webpage (which is was and is). Why we needed to resubmit anything to this section seemed strange as not one thing there was in dispute.

I called Genovese, Carrie [20230706 18:14]and left a sequence of messages (her message length is only a little under 2mins and it took calling a number of times) explaining how with out being able to send a DVD we could never get all the evidence printed and sent in time to meet the deadline. At best it would only be a fraction of what we needed to present to prove USPTO.GOV's guilt. At that point we were working on how to convert the audio files to video and upload them to Rumble or the like. I asked slash demanded an extension because of this issue. She knew all my attempts to get this done. She never answered that message.

Maybe this is how you deal with the disabled. I found no help on the USPTO.GOV website

for the disabled.

My wife is helping by typing because as I have stated in numerous phone calls my hands are trash and voice recognition software is only about 25 percent accurate. She is my ADA assistant and without her aid I could never finish even a part of this in the time allotted even now we together will not be able to communicate everything I want to communicate nor present all the evidence that I feel we need to. The USPTO.GOV may think giving an ADA person paper to submit is adequate but I strongly disagree I needed to give arguments orally and that was not given as an option. Filling out a form using cut and paste is one thing having to write lengthy emails to find out how to do this is another.

After discovering the information quality page in the U.S. Department of Commerce also known as COMMERCE.GOV while doing all that research and having the whole thing read to me I am convinced that the USPTO.GOV has committed fraud and broken the law in how they have disseminate information to me and likely others like me. Without the use of the DVD it is now impossible to provide that as evidence as printed it is over 500 pages long and we would never get it printed in time. Again we return to if this filing will even be accepted and if the emailed documents and instructions are legitimate or again just a trap. I will never know if I could have gotten on TEAS what I would have found.

Is this just away to get more money out of us? I will not be sending any money with this package. I was not in the wrong your government entities were in the wrongs. I will show the evidence for that below but for now let state there are some serious problems in the USPTO.GOV and how they have disseminate information to me.

Petition evidence section-STATEMENT:

Quotes from email [Date 2023-05-11 20:26]

“Petition to Request Reinstatement of Cancelled Trademark Registration and Waiver of Domicile Requirement”

“The petition must include a statement explaining how the failure to respond to the Office action was due to an extraordinary situation.”

Well that statement is the only legal criteria that anyone has given me so far.

Quote from email [Date 2023-05-11 20:26]

“To expedite processing, you should also provide with your petition a response to the October 28, 2022 Office action. In this case, the only requirement in the action was to provide your domicile address. When you spoke to TAC you expressed concerns about providing your domicile address. Please note this is a requirement of Trademark Rule 2.189. However, you can request in your petition to waive the rule if an extraordinary situation exists. For example, if due to personal safety concerns you are requesting a waiver of the rule, you can explain this in your petition. Please note that all information provided in the petition becomes part of the publicly-viewable registration record so you should not provide any information in your petition that you do not want made viewable by the public. To file a petition to the Director via

the Trademark Electronic Application System (TEAS), please visit <https://teas.USPTO.GOV.gov/office/pgp.>”

This email [Date 2023-05-11 20:26] is the first I heard that I could “request a waiver of the rule”.

So yes I am requesting a waiver of Trademark Rule 2.189. And yes it is due to personal safety concerns.

It was those personal safety concerns that had me put our P.O. Box down as our domicile address in the in the first place. We have done that from our first filing. As I have stated in most every phone call I have made and as was referenced above in the email, our lives have been threaten in every-way possible including but not limited to our deaths. I could go into more but I do not use foul language and I will not even repeat or publish the vulgar foul language threats we receive.

To make the point I spent months getting into the California program “Safe at Home”. I have explained above that I do not have enough time to provide all the evidence that would show all my work to set up this program and to see if it would solve the issue of a “domicile address required”. I will tell you that they validated my domicile address and they provide a letter and a card for me to give to anyone who needs that address like banks or government entities.

Christopher Hayden from the California Secretary of State's Office had first suggested that I call Sharon Roberts to see if the “Safe at Home” address supplied by the program would solve the domicile address issue. I had gotten to a point that I didn't think anything would work and I was not going to put our lives in danger because that danger was very real, but I called her.

Originally it was to verify this solution that I called and emailed Sharon Roberts before the May 9th 2023 date.

9:58a  
[230421\_5781-USPTO.GOV-GOV-CT-Sharon-Roberts@-CASE-ID-78030621-FC-20230420=5712729549.mp4]

[230424\_5789-USPTO.GOV-GOV-CT-Sharon-Roberts@-CASE-ID-78030621-FC-20230420=5712729549.mp4]

As I said above I sent emails too, “emails I took a great effort to write using voice recognition software, to Sharon Roberts before the expiration on 05092303 in an effort to find out how to fix the domicile address issue” emails that “had been ignored”.

The first email was sent a day later [Date 2023-04-22 21:36] this is eastern time. Now the printout of the emails to her are confusing because it was generated because of the suggestion of Christopher Hayden from the California Secretary of State's Office. He had first suggested that I call Sharon Roberts to see if the “Safe at Home” address supplied by the program would solve the domicile address issue. I had gotten to a point that I didn't think anything would work and I was not going to put our lives in danger because that danger was very real, but I called her. When calling did not get a

response I emailed her actually I forwarded all of the previous emails between myself and the "Safe at Home" program.

I did this for two reasons. First I can not type and had done my part as I said using voice recognition software and secondly it gave her contact information if she wanted to contact directly any of the parties.

The second email [Date 2023-04-24 00:43] this is pacific time, came out of my yahoo account. This was because I wanted to send pdf's of the "Safe at Home" program's letter and card as attached documents and our server can not send attached files.

I was our hope that she could review these and let me know if this would work. If so then we could try to over come the issue with how to verify me with out using ID.ME. We never got that far as the saying goes it was crickets

Now these emails show how intensely I was working on my end to solve the problem. In a greater way USPTO.GOV was not help either there was no direction about what to do about this issue that I could find before I started making calls beyond Sharon-Roberts.

Until I began calling all of USPTO.GOV I did not know who to contact other than her to get this question answered. It was very stressful that I was not getting any response from Sharon-Roberts and time was running out. I began to call the world at USPTO.GOV but as you can see from the emails received I did not get any results until after the deadline had past. It was a very sad time for us we had worked so hard to resolve this and were stonewall by you folks at USPTO.GOV .

Hillary would be the first to respond her call came on 20230510 the day after our loss

[230510\_5853-USPTO.GOV-Contact-Center-(UCC)-CR-ASSISTANCE-CTR-FC-20180430-UD-20220426=5712721000.mp4]

In fact during my later phone call with Kenneth Reese, Kenneth Reese Deputy Dir of Trademark Services Phone Number of 571229460 [230531\_5894-US-USPTO-GOV-KENNETH-REESE-DEPUTY-DIR-TM-SERVICES-FC-20230531=5712729460] he communicated to me that more than likely these two documents would be sufficient for that "domicile address required" issue and as I said above he told me he was going to verify it and I never heard back from him.

"...how the failure to respond to the Office action was due to an extraordinary situation." Quote from email [Date 2023-05-11 20:26]. Well the truth is I did respond 4 times in fact and as loudly as I knew at the time. Oh I would get louder and louder but I did respond. It is Sharon Roberts the contact at USPTO.GOV who is at fault. Sharon Roberts failure to do her job was the "extraordinary situation".

It was also at this time that I realized that to use TEAS I would have to be verified by ID.ME. I could not just go in and add the address in that slot myself and see if it was accepted. I was looking for a workaround because I was hearing nothing from Sharon Roberts. So between 2023-04-22 and 2023-04-28 I researched the option fully and came to the irrevocable decision that it was unsafe to use and I will not use ID.ME.

That I was not aware that I now had to be validated by this unsafe non-government service falls on the shoulders of Sharon Roberts as well. That fact should have been her original email to me. I would have gotten early on just as I had gotten on the address issue. Again a fail on the part of USPTO.GOV. Who knows I may have stirred up thing at USPTO.GOV earlier if I had to deal with the ID.ME issue earlier and that may have resulted in a solve and I would not be filing this very petition now.

SO IN REVIEW:

The result of NO response from Sharon Roberts

- called everyone I could find
- concluded there was some retaliation going on when I did not get called back
- could not get a timely answer for a alt to ID.ME
- could not get written answer about safe at home
- had no way to just put the safe at home address in the record and see if it worked without permission because of lack of timely answers about ID.ME
- ran out of time
- had the trademark canceled 20230509
- kept calling
- could not risk my life when told by some individual they could hide my domicile address again not on the record
- this doc itself says that is not true and that I don't have any confidentiality
- so now reason to believe being lied to by USPTO.GOV personal

Sharon Roberts should be fired she is either

- no able to do the job
- or purposely ignored desperate attempts to reach her
- yet I saw this through out the whole of USPTO.GOV
- there were two cases where a person committed to call me with a follow up on a certain day and no call - they became virtually impossible to speak with again
- has USPTO.GOV been weaponized against TM holders who do not align with the current ADMINISTRATION.

This kind of corruption is exactly why CFABA.ORG was formed in the first place to elect morality and values based candidates who would put a stop to this kind of corruption but that may be exactly why Sharon Roberts and it seems the majority of others at USPTO.GOV wanted to see us/me damaged in whatever way they had the power to do it. Including and not limited to seeing us physically harmed or killed because folks that have threatened to do just that have now been given easy access to where we live our "domicile address" by you folks at USPTO.GOV.

You at USPTO.GOV seem to care that you know who you are dealing with and are they the real owner of the trademark but you care nothing and I mean nothing or as I like to use the phrase not even some percentage of 32 trillion about that persons safety and you do nothing to protect them. That is clear in how you deal with the poor who can not afford an attorney to hide behind but still have just as much right as any rich person. I believe that is a constitutional right I have to be treated equally.

If you do not see clearly that the fault lies with USPTO.GOV then I would say that you



have eyes and can not see and/or have an agenda that does not serve the good people of this great country.

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With All Sincerity,  
Robert Colaco [RC]  
Volunteer National Chairman, Founder  
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

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CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)  
Federal regulatory body and ID number, F.E.C. ID #: C00278333  
California regulatory body and ID number, F.P.P.C. ID #: 1265022  
Voice: (818)574-8911

Our Contact Page:  
[cfaba.org/cf01003.htm](http://cfaba.org/cf01003.htm)  
<http://cfaba.org/cf01003.htm>

Our main website:

CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).  
CFABA.org  
<http://CFABA.org>

"Our Legal System Is Broken!"  
[ourlegalsystemisbroken.com](http://ourlegalsystemisbroken.com)  
<http://ourlegalsystemisbroken.com/>

Some of our Other websites:

[OpenLetters.info](http://openletters.info)  
<http://openletters.info/>

[Protectmarriage.info](http://Protectmarriage.info)  
<http://Protectmarriage.info>

TO SEE THE KIND OF CANDIDATES THAT WE HAVE ENDORSED IN THE PAST VISIT:  
[goodguyslist.org/](http://goodguyslist.org/)  
<http://goodguyslist.org/>

Find out more about Robert Colaco:

Political Bio - Robert Colaco  
Share with the Easy Link - COPY AND PASTE THE FOLLOWING IN YOUR INTERNET BROWSER:  
[cfaba.net/bio](http://cfaba.net/bio)

Robert answers questions regarding his Christian prayer ministry.

Share using the Easy Link - COPY AND PASTE THE FOLLOWING IN YOUR INTERNET BROWSER:  
cfaba.net/100

Robert answers questions AS TO WHY HE BELIEVES THAT MANY OF THE PROBLEMS THAT CITIZENS ARE HAVING WITH GOVERNMENT ENTITIES AT THE FEDERAL, STATE, COUNTY AND EVEN MORE LOCAL THAN THAT.

Share using the Easy Link - COPY AND PASTE THE FOLLOWING IN YOUR INTERNET BROWSER:  
cfaba.net/lawyers

SEE ALL OF THE NOW OPEN LETTERS THAT ROBERT HAS WRITTEN TO (LACO DPSS) FROM THE FOLLOWING (CFABA.ORG) WEBPAGE:

<http://www.openletters.info/dpsslaca/index.html>

Above you can find a link to the Open Letters/Emails we have written to Los Angeles County Department of Public Social Services (LACO DPSS) and/or California Department of Social Services (CA DSS) these have links as well to additional supporting materials such as documents and/or audio recordings.

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FOOTER NAME:

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[tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL\\_NO&searchType=statusSearch](https://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL_NO&searchType=statusSearch)

[https://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL\\_NO&searchType=statusSearch](https://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL_NO&searchType=statusSearch)

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This Document is being finalized on July 10, 2023; at 11:25 (Pacific Military Time, PMT).

DOCUMENT NAME:

20230710\_1125\_EXPLANATION-OF-FILING

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THIS IS THE END OF OPEN LETTER FROM CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).  
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