

**Thank you for your order!**

**Kodak Customer Service**

If you need assistance, please call the following numbers.

- Questions about an order    Customer Service @ 1-888-368-6600
- Questions about Kodak digital products    1-800-23-KODAK
- Questions about any other Kodak products    1-800-242-2424
- To review Kodak's on-line purchase policies    [www.kodak.com/go/shopservice](http://www.kodak.com/go/shopservice)

**Kodak's Return Policy**

All products purchased from the Kodak Store are sold with a 30-day money back guarantee. If, for any reason, you aren't completely satisfied with your purchase, you may return it within 30 days of receipt for a full refund of the original purchase price, excluding shipping and handling charges.

Note the following requirements:

- All components of a "bundle" must be returned.
- Software must be **UNOPENED**.
- Film must be **UNOPENED**; all contents of a multi-pack must be returned.

To return a product:

1. Carefully pack the product in the original box. If you don't have the original box, use another box in good condition. Be sure to return all material and components from the original package (e.g., manuals, cables, and batteries, etc.)
2. Complete the provided return form and place it in the box. Be sure to fill in the quantity being returned and the reason for the return, using the reason codes listed below.
3. For ease in processing, use the self-adhesive, return label.

Note: Kodak reserves the right to inspect product condition and to reduce your credit if the product does not appear to be in the same condition as when it was shipped.

CHECK HERE TO RE-ORDER THIS ITEM.

**Return Reason Codes:** NOTE - Please select the one code that best describes your reason for returning your purchase.

QUALITY	SATISFACTION	ONLINE CATALOG
10 defective	20 not what I expected	30 item not as described/or pictured
	21 price too high	
SERVICE	22 instructions unclear	
40 wrong item (Cust.)	PREFERENCE	DAMAGED
41 arrived late	50 changed my mind	60 damaged in transit
42 parts missing	51 did not meet my needs	
43 duplicate order	52 gift being returned	
44 wrong item (Kodak)		

Comments \_\_\_\_\_  
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